UDOT Towing Duties & Responsibilities

UDOT Motor Carriers Division



Duties defined: Tow truck certification

72-9-602. Towing inspections, investigations, and certification -- Equipment requirements -- Consumer information.

- Certification of tow trucks
 - Ensure all vehicle have the proper safety equipment



Duties defined: Tow truck carrier certification

- **72-9-602.** Towing inspections, investigations, and certification -- Equipment requirements -- Consumer information.
- Certification of new tow truck motor carriers
 - Ensure all tow trucks are certified:
 - All drivers are certified
 - All drivers are properly licensed
 - Ensure proper insurance exists with proper endorsements
 - Ensure carrier is properly registered with FMCSA



Duties defined: Tow truck carrier recertification

- 72-9-602. Towing inspections, investigations, and certification
 Equipment requirements -- Consumer information.
- Recertification of tow truck carriers at least every two years:
 - Repeat all items listed for original certification
 - Review tow invoices to ensure proper rates were charged
 - Ensure proper reporting took place
 - Receive complaints and research them
 - Verify signage if applicable



Duties defined: Administrative rule oversight

72-9-603. Towing notice requirements -- Cost responsibilities -- Abandoned vehicle title restrictions -- Rules for maximum rates and certification.

- Administer administrative rule oversight:
 - Set rates for non-consent towing
 - Set rates for vehicle storage rates
 - Set rate for administrative fee
 - Set certification details
 - Establish consumer bill of rights





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